



## LIMITED WARRANTY AND LIABILITY

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

STRATOM, INC. WARRANTS THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM MANUFACTURING DEFECTS.

STRATOM, INC. LIMITS THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

STRATOM, INC.'S RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR OR REPLACEMENT AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

### WHO MAY USE THIS WARRANTY?

*SAFEFLASH IS INTENDED SOLELY FOR THE PURPOSE OF PROFESSIONAL TRAINING OF INDIVIDUALS (ALL OVER THE AGE OF 18 AND IN GOOD HEALTH) BY BONA FIDE LAW ENFORCEMENT, MILITARY AND SECURITY PERSONNEL IN A SECURE, SAFE AND PROFESSIONAL TRAINING ENVIRONMENT AND IN ACCORDANCE WITH ALL APPLICABLE LAWS.*

Stratom, Inc. extends this limited warranty only to law enforcement and military personnel who originally purchased the product and use it for its intended purposes ("you"). It does not extend to any subsequent owner or other transferee of the product.

**WARNING:** SafeFlash simulates the detonation of explosives, such as grenades, and includes loud noises and bright flashes and should only be used for its intended purpose of professionally training law enforcement and military personnel. You should not trigger the device near the eyes or ears of any persons or animals.

### WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in the manufacturing of SafeFlash (the "product") which Stratom, Inc.'s repair technicians can identify during the Warranty Period (as defined below).

### WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) modifications; (e) unauthorized repair; (f) normal wear and tear; or (g) external causes such as accidents, submersion, disassembly or abuse.

*SAFEFLASH MUST NOT BE EXPOSED TO EXCESSIVE COLD, HEAT OR HUMIDITY.* Improper storage or use voids the warranty.

### WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date Stratom, Inc. ship the product and lasts for **90 DAYS** (the "Warranty Period"). The Warranty Period is not extended if Stratom, Inc. repairs or replaces the product. Stratom, Inc. may change the availability of this limited warranty at its discretion, but any changes will not be retroactive.

### WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any defective product during the Warranty Period, Stratom, Inc. will, in its sole discretion, either: repair or replace such product (or the defective part) free of charge. You will be responsible for all shipping costs to and from Stratom, Inc.

### HOW DO YOU OBTAIN WARRANTY SERVICE?

To obtain warranty service, you must email Stratom, Inc. at [techsupport@stratom.com](mailto:techsupport@stratom.com) during the Warranty Period to obtain a Return Authorization ("RA") number. No warranty service will be provided without a RA number. PLEASE SEND THE FOLLOWING INFORMATION IN YOUR EMAIL: company name (if applicable), customer name, customer address, customer phone number, date of purchase, order number and issue you are having with the unit. A Stratom representative will contact you within two business days after receipt of the email.

To obtain warranty service, it is best to have ORIGINAL SALES RECEIPT. Product returned without a sales receipt will void the warranty. The Product must be returned to Stratom, Inc. in its original packaging. The RA number must be prominently displayed on the outside of your package when you ship it to Stratom, Inc. The product must be properly packaged to prevent damage in transit. The defective product must be shipped freight prepaid and insured to the address provided with the RA number.

### DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY

EXCEPT FOR THE FOREGOING LIMITED WARRANTY, STRATOM, INC. DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, SATISFACTION, FITNESS FOR PARTICULAR PURPOSE OR NON-INFRINGEMENT.

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND STRATOM, INC.'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. STRATOM, INC.'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL STRATOM, INC. UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.